

MEDIA RELEASE

Medicare Urgent Care Clinic open in Albury

23 August 2023

The Border Urgent Care Centre is now open to help take pressure off the local emergency department (ED).

The Urgent Care Clinic (UCC), which is being operated by Border General Practice as Border Urgent Care Centre, is one of the first of 58 clinics to open nationally.

Border Urgent Care Centre is open from 8.30am to 5.00pm, Monday to Friday.

The GP-led clinic is providing fully Government funded treatment for urgent but non-life-threatening emergencies.

Dr Ferencz Baranyay, Border Urgent Care Centre Clinical Director, said that the UCC is a safe place for people to go and receive urgent care.

“Our range of highly skilled doctors and nurses are available to treat people who would otherwise go to the ED or try to see their GP urgently for.

“Conditions that we can treat at the UCC include respiratory illnesses, urinary tract infections, sprains, bites and rashes.

“We are thrilled to be able to implement such an important health service for the Albury Wodonga region, which will help alleviate pressure on both emergency departments and general practices, who struggle to fit patients in at short notice but still need medical treatment.”

Murray PHN CEO Matt Jones said that UCCs were a strong example of collaboration and partnerships.

“The Australian Government is working with States and Territories, Primary Health Networks, and the health sector to ensure UCCs are not only integrated but meet the needs of communities.

“The urgent care clinics will support people, particularly vulnerable groups, to receive consistent and connected urgent care, by getting them help where and when they need it.

“UCCs will also pass information and referrals back to the patient’s regular GP and healthcare team, so that their care can be continued.”

It is important to note that Medicare UCCs do not provide routine or preventative healthcare services, and inclusion and exclusion criteria apply, which will be checked at the time of booking a consultation.

Patients experiencing a life-threatening injury or illness should not go to a Medicare UCC but call an ambulance or, if able, head straight to the nearest hospital emergency department.

To book an appointment at Border Urgent Care Centre, located at 425 David Street, call 02 6067 2810 or go online via HotDoc: <https://www.hotdoc.com.au/medical-centres/albury-NSW-2640/albury-urgent-care/doctors>

The Medicare UCC program was announced by the Australian Government in the October 2022-23 Budget and UCCs aim to help families receive urgent care from a doctor or nurse.

For more information, visit <https://www.health.gov.au/our-work/medicare-urgent-care-clinics>

About us:

Murray PHN is one of 31 PHNs (Primary Health Networks) around Australia working to increase the efficiency and effectiveness of primary health care and service systems. Across our region, we work with general practitioners (GPs), community health, Aboriginal Community Controlled Health Organisations (ACCHOs), pharmacy, aged care and allied health practitioners, and with acute services such as hospitals, specialists and emergency care.

The role of PHNs is to help to support and integrate the work of these important services to ensure that the people get the right care, in the right place, at the right time. In the Murray PHN region, which covers almost 100,000 sq km of regional Victoria, we work to develop and maintain sustainable models of primary health care for our communities.

Contact details

- Jackie Grant, Murray PHN Communications Specialist, e: jgrant@murrayphn.org.au or m: 0408 366 312
- Dr Ferencz Baranyay, Border General Practice Clinical Director, e: ferencz.baranyay@bordergeneralpractice.au or t: 02 60672810
- Heather Paterson, Border General Practice Clinic Manager, e: heather.paterson@borderucc.au or t: 02 60672810