

Priority Primary Care Centres

What to expect



After you've given your details to our friendly reception staff, you'll be invited to wait in the waiting room.



While you do, our doctors and nurses will decide who needs to be seen fastest.



The people with the most urgent needs will be seen by a doctor first. This means you might have to wait a little while, even if you have an appointment.



This can be a very busy place. If your matter isn't urgent, we might refer you to your usual GP or medical centre.

Patients experiencing emergency or life-threatening conditions should call Triple Zero (000).



Priority primary care centres are for people who need urgent care only. This is not the place for a routine health assessment, a review of a care plan or a repeat prescription. For these matters, please make an appointment with your regular GP or medical centre.

If you don't want to wait to see a doctor, you might want to try one of these alternatives:

NURSE-N-CALL

Call 1300 60 60 24 to speak with a registered nurse for free health advice, 24 hours a day.



Visit vved.org.au for a video consultation with an emergency doctor or specialist nurse practitioner, 24 hours a day.