

MEDICAL SUPPORT CHECKLIST

When a resident is unwell - complete this before you call for assistance

Introduction

Resident name:

Resident date of birth:

Situation

Main presenting problem:

Background

- Check resident's advanced care plan for medical treatment preferences including location of care (at home versus hospital)

Have access to the following information:

- list of current medical conditions
- up-to-date family, GP and Medical Treatment Decision Maker contact details
- up-to-date medication chart including allergies
- the resident's baseline vital signs and functional status (e.g. mobility, transfers)

Assessment

Record the resident's vital signs:

Temperature

Respiratory rate

Other signs and symptoms of concern

Blood pressure

Oxygen saturation

Heart rate

Conscious state

Recommendation

Low to medium acuity conditions:

- Contact nurse on-duty and refer to GP/locum service if required
- Residential In-Reach (RiR) call 1300 65 75 85 to be directed to your local provider (metro only)
- Victorian Virtual ED (VVED) register online at vved.org.au (available 24-hours, 7 days)

High acuity conditions:

- For immediate time-critical emergencies, call Triple 000

Palliative care referral options:

- Palliative Care Advice Service (PCAS) 1800 360 000 (available 7am to 10pm, 7 days)

Notes