





Riwka Hagen FAICD, FAAPM, B.App.Sc(Med Sc), Dip. Leadership Coaching, Dip. Project Management

Profile

Riwka is a passionate advocate for excellence in primary care business management. Starting out as a Medical Scientist, Riwka pivoted to general practice management including accreditation surveying since 2000. She has managed small, medium and large medical centres and has a strong interest in leadership development and coaching, quality improvement, governance, business planning and financial management.

Riwka is the Director of **Medical Business Services** and **Medical Business Coaching**, providing consulting, advisory, coaching, training and mentoring services to the health sector Australia-wide including community health, general practices, Aboriginal health services and Primary Health Networks.

She is also an experienced board director in the community health sector, currently serving on the board of IPC Health, previously chairing Cobaw Community Health for over 3 years and held a director role with the Rural Workforce Agency Victoria (RWAV).

Riwka is the founder of the highly active and influential Facebook group 'Practice Managers Network' which now has a global membership of almost 12000!