

NATIONAL HEALTH SERVICE DIRECTORY

Information for service providers

The National Health Service Directory is a comprehensive online directory that connects patients with healthcare practitioners and services in their local area. It is also used by health services who want to find and share details with their patients on other available services.*

Healthdirect Australia manages the digital platform and says that more than one million searches are conducted each month. With so many people relying on the information, it's important to ensure that your listing is up-to-date.

There are three ways to get incorrect or incomplete information updated:

1. Suggest an edit via your current listing

1. Go to the service finder: healthdirect.gov.au/australian-health-services
2. Search for your service (if it doesn't come up by name, it is worth doubling checking for misspelling by selecting service type and location to search by instead).
3. Select your business from results list, noting there maybe multiple pages.
4. Scroll to the bottom and click on 'suggest an edit' which is under the "notice an error on this listing?" heading.
5. Enter all of the changes into the online editable form and click 'submit'. You should receive an acknowledgement receipt to advise that your request has been received.

2. Send an email request

To find out more about the directory or to update your listing, email details to nhsd@healthdirect.org.au

3. Update your details in Provider Connect Australia™

Provider Connect Australia™ is an initiative of the Australian Digital Health Agency, which provides a free and single place for organisations to update business information and services and automatically update and notify partners and National Health Service Directory listings. For more visit:

<https://murrayphn.org.au/focus-areas/digital-health/provider-connect-australia/>

**Murray HealthPathways is a free online portal that contains hundreds of clinical and referral pathways. To learn more or sign up, visit: <https://murrayphn.org.au/focus-areas/digital-health/healthpathways/>*