

GENERAL PRACTICE IN AGED CARE INCENTIVE

Questions and responses from webinar held on 16 July 2024

Questions

- **If the GP not nominated in MyMedicare but in the same practice visits a patient, how does this GP receive the incentive?**
- **Our doctors service the RACF on a rotating basis how would this doctor receive the incentive if the doctors aren't the registered provider?**

A. To meet the servicing requirements for the General Practice in Aged Care Incentive, at least one of the regular visits per quarter must be provided by the Responsible Provider.

A second visit can be delivered by the Responsible Provider or another member of the patient's care team. Eligible care team members include an alternative provider within the same practice, including:

- another GP or GP registrar
- a nurse practitioner, and
- practice nurse, Aboriginal and Torres Strait Islander health practitioner or Aboriginal health worker.

The incentive is paid to the practice and to the nominated Responsible Provider linked to the patient within the patient's MyMedicare profile.

It is at the discretion of the practice and Responsible Provider to determine if incentive payments are distributed to other members of the patient's care team.

Questions

- **What if there is no NOK/family to sign and the patient is unable?**
- **How do we get consent for a patient who has State Trustees as their POA (no family or any other NOK, etc.). After contacting State Trustees, they have said they are unable to sign on their behalf as they are only a financial POA, not medical. What would be the next steps?**

A. If there are no next-of-kin for a patient, speak to the RACH to find out who has authority to make medical decisions for that patient.

Awaiting further advice from Department of Health & Aged Care

Question

- **With the eligible payments, will we get receipt of which patients we have been paid for? Or will we just receive a lump payment?**

A. Still awaiting specific advice from Services Australia regarding information provided with each payment.

Practice or providers can forecast eligibility for an incentive payment or search actual payments (with details of patient eligibility for the payment) via the MyMedicare tile on HPOS. There is a module on the Services Australia Health Professionals eLearning page to guide the process. [MYMEDM03-MyMedicare - General Practice in Aged Care Incentive \(servicesaustralia.gov.au\)](https://servicesaustralia.gov.au/MYMEDM03-MyMedicare - General Practice in Aged Care Incentive)

<p>Question</p> <ul style="list-style-type: none"> • If a resident had a CMA in March 2024 does it count to the annual requirement or does it have to be after 1/7/24?
<p>A. Practices, providers, and patients cannot register for the MyMedicare General Practice in Aged Care Incentive prior to 1 July 2024, therefore services provided prior to 1 July 2024 are not considered eligible services.</p>
<p>Question</p> <ul style="list-style-type: none"> • For the two care planning items, does that include health assessment?
<p>A. Yes, the comprehensive medical assessment is included in the eligible care planning items.</p>
<p>Question</p> <ul style="list-style-type: none"> • Can RACGP registrars be the responsible provider
<p>A. Yes, GP Registrars can be nominated as the Responsible Provider.</p> <p>A Responsible Provider is a medical practitioner who holds an eligible speciality code, as outlined in Appendix 10.2 of the <u>General Practice in Aged Care Incentive Guidelines</u>, and who for the purposes of the General Practice in Aged Care Incentive are responsible for coordinating the delivery of eligible services to an eligible patient.</p>
<p>Question</p> <ul style="list-style-type: none"> • We have registered our practice however when we try and register pts it says doctor bank details are not entered if the doctor logs on to HPOS and add the doctors bank details however is still saying we don't have doctors bank details
<p>A. Each GP nominated as a responsible provider needs to ensure their bank account details are added to the MyMedicare incentive program in their individual HPOS account. If their bank account details are not entered you will get an error message stating “this responsible provider does not have current banking details that will allow an incentive to be paid” when you try to link the responsible provider to the patient. Check that the bank account details have been entered for the MyMedicare program for each individual Responsible Provider and that the Responsible Providers are linked to the Practice in the Organisation Register. If the error message still occurs you will need to contact Services Australia.</p>
<p>Question</p> <ul style="list-style-type: none"> • Can the responsible provider be changed if a doctor leaves the practice?
<p>A. Yes, if a doctor leaves the practice and they were registered as the Responsible Provider (and assuming they are no longer delivering care to the patient via another practice), it is up to the practice to nominate a new Responsible Provider.</p> <p>The Responsible Provider (for the purposes of GPACI) can be different to the doctor nominated by the patient as the preferred GP as part of the MyMedicare registration process (ideally of course they would be the same).</p> <p>If there is a change in Responsible Provider for an individual patient part way through the quarter, the division of the incentive payment will be determined based on which Responsible Provider or care team delivered the 2 eligible (i.e., first 2 eligible) regular visits within the quarter. This may result in 100% payment to one provider or 50% payment to 2 providers for that quarter only.</p>