

# FOLIO LITE USER (PROVIDER) PORTAL USER GUIDE

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# Introduction

Folio is the centralised contract management system used by Murray PHN to store all contracts and associated deliverables in an accessible, secure and customised system.

Murray PHN requires service providers to submit reports and deliverables through the Portal.

We aim to make reporting easier for our service providers by providing access to a simple portal that will streamline how data is entered, analysed and evaluated. The Portal will enhance the business intelligence capacity of Murray PHN and its stakeholders by automating two-way reporting, including providing a more robust system to capture achievements of providers, projects and activities. Folio is an efficient and easy way to collect, analyse and evaluate the achievements of contracts, projects and activities.

This guide focuses on first-time user induction, the Folio provider portal interface and how to complete a report in Folio.

### **Getting started**

You will be asked to nominate staff who will require access to Folio for reporting purposes. There are two levels of access:

- Lite user a lite user will have access to the reports that have been assigned specifically to them.
- **Team leader** a team leader will have access to the reports that have been assigned to them, as well as all other reports that have been assigned to the organisation. This level of access will suit users who need to have oversight of other users reporting.

We will need the name and email address of each person who will report into Folio, and the level of access they will require.

#### Welcome

First-time users will receive a welcome email with a link to access Folio. Note that the link expires in 72 hours.

Click on "Create a New Password" in the email:



### New password

You will be prompted to set up a new password. The new password can contain 8 to 128 characters (case sensitive) and must contain letters and numbers:

Setup New Password	
New password	
8 to 128 characters, case sensitive, must contain letters and numbers	
Confirm new password	
Must match password	
Change password	

Click on "Change password" to save it.

# **Signing into Folio**

Sign in		
<b>G</b> Sign in using Google		
🗘 Sign in using Murray PHN SSO		
OR		
Email		
@hotmail.com	_	
Password	<b>phn</b>	
	An Australian Government Initiative	[
Z Remember me		If you forget the password later, click
Sign in Forgot your password?		password?" to reset it.

**Google Chrome** - Please load the Folio application in a Google Chrome internet browser.

**Save URL** – It is suggested that you bookmark the Folio URL in your Google Chrome browser for easy access in future: <u>murrayphn.foliogrc.com/d/users/sign\_in</u>

**Forgot password** – Should you forget your password, please click "Forgot your Password" on the sign-in page shown in the last section. An auto-generated email will be sent to you, with a link to create a new password.

# Dashboard (homepage)

When you have an assigned checklist, it shows in the Dashboard under "To Do List". An example of a Dashboard with a checklist assignment is below:

	b c d		e f
	ctions Checklists Hub		م آ
Signed in	successfully.		
g To Do Lis	t _	k h	j Add Snapshot
Look ahead 30	i doys	3	
Туре	то До 2	By When Status	
Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	05/02/2021 Not Started	

- a. Home button return to the homepage at any time
- b. Actions Murray PHN is not currently using Actions
- c. Checklists view all completed and yet to be submitted checklists assigned to you
- d. Hub find a copy of this User Guide here
- e. Search click on the magnifying glass to search your checklist assignments
- f. User button adjust settings, change password, access help and sign out
- g. To Do List a list of the checklists requiring completion and reflects the reporting requirements detailed in the contract. Folio uses the terminology 'Checklists' for reports. A different set of reporting checklists will exist for each funded contract.
  - 1. Type indicates what type of task is required (in most cases this will be a Checklist)

*Tip:* "Checklist" in Folio means the report included in the deliverables of a contract

To Do – shows the title of the checklist that is due and title of the contract. The User can hover over the name to obtain more information

- 2. By When the date that the checklist is due to be completed
- 3. Status Status of checklist including Not Started, In Progress, Completed and Overdue. You can start entering the checklist by clicking this button
- h. Setting of the To Do List click on the three dots to see the settings.

Please ensure the following choices are selected. Checklists & Checklist Review (Actions and Credentials are not applicable), Overdue, Not Started and In Progress.

i. Look Ahead (in days)

To Do List	×	
Look Ahead (in days)		i. Look Ahead. E.g. 30, 60 and 90 days
Туре		<u> </u> ]
Actions		
Credentials		
Checklists & Checklist Review Status		
✓ Overdue		
✓ Not Started		
✓ In Progress		
	Save Cancel	

j. Add Snapshot – you can view a snapshot of any checklists that are overdue by clicking the Add Snapshot button:

Add Snapshots		×
✓ Overdue Checklists		
	Add	Cancel

To Do L	List 🕀 🤅 Overdue Checklists		<b></b>		
Look ahead 3	30 days				
Туре	To Do	By When	Status	2	
Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	05/02/2021	Not Started 🔹		
Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	05/04/2021	Not Started V	1	• Checklist
Checklist	RAD-374 / TEMPLATE GPIS Care Coordination Performance Report 20/21 (External Portal) NDH-22 / TEST_LiteUser	15/04/2021	Not Started V	0 01 <sup>1000<sup>th</sup> 1.3<sup>100<sup>th</sup> 3.6<sup>100<sup>th</sup> 6.9<sup>100<sup>th</sup> 9.12<sup>100<sup>th</sup> 2.12<sup>100</sup></sup></sup></sup></sup></sup>	<sup>106</sup>

When you have overdue Checklists to be completed, they will appear in the snapshot:

If there is no overdue Checklists, it is blank:

To Do Li	t		Do List $ \oplus  cdot  ext{Overdue Checklists}$				\$ :
Look ahead 3	0 days						
Туре	To Do	By When	Status				
Checklist	RAD-374 / TEMPLATE GPIS Care Coordination Performance Report 20/21 (External Portal) NDH-22 / TEST_LiteUser	15/04/2021	Not Started V				
				.11			
				No overdue checklists. Edit settings			

k. Move button – click and hold this button to move the To Do List to a new location on the homepage:

Actions Checklists Hub						۹ 🕽
Signed in successfully.						
	To Do List				⊕ :	
	Look ahead 30 days					
	Туре	Te Do	By Whan	Stotus		
	Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LIteUser	05/02/2021	In Progress 🗸		
	Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LITEUSer	05/04/2021	Not Started 🔷		
	Checklist	RAD-364 / TEMPLATE HeadToHelp Mental Health Hub Quarterly Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	05/05/2021	Not Started 🔹		
		Overdue Checkli	sts			\$

# **Completing a Checklist**

# Find the Checklist

From the **To Do List** identify the checklist (Please check the due date in the "By When" column to ensure that you are completing the correct checklist for the reporting period). Then click on the **Status** button.

To Do Lis	st	Check dates the rig	the due and selec	xt		<b>⊕</b> :
Look ahead 30	) days					
Туре	To Do		By When	Stat	us	
Checklist	RAD-364 / TEMPLATE Head Mental Health Hub Quarter Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	ToHelp rly	05/02/2021		Not Started	~
Checklist	RAD-364 / TEMPLATE Head Mental Health Hub Quarter Reporting (Commissioning, Corporate) NDH-22 / TEST_LiteUser	ToHelp rly	05/04/2021		Not Started	v
Checklist	RAD-374 / SAMPLE Checklis Performance Reporting (Ex Portal)	st ternal	15/04/2021		Not Started	v

**Tip:** Folio issues reminder emails to the users who are responsible for completing the checklist two weeks before the checklist is due as well as on the day it is due. Users can use the link in the reminder emails to access the checklist also. Below is an example of the email.



**Tip:** Checklists to be completed can also be accessed by the **Checklist** tab on the Dashboard and by then selecting the **Not Started** button

	Actions Checkli	<sup>sts</sup> Hub				۹	J
Hom	e / Checklist Results						
Cheo	klist Results						
Q							
*	:					17	results
Key 🗸	Checklist Category	Title	Person Responsible	Linked Folios	Due Date	Checklist Status	1
RAD- 374	Reporting & Deliverables Checklist	SAMPLE Checklist Performance Reporting	g Jess Testing	NDH-22 / TEST_LiteUser	15/01/2022	Not Started	:
RAD- 374	Reporting & Deliverables Checklist	SAMPLE Checklist Performance Reporting	g Jess Testing	NDH-22 / TEST_LiteUser	15/10/2021	Not Started	:
RAD- 374	Reporting & Deliverables Checklist	SAMPLE Checklist Performance Reporting	g Jess Testing	NDH-22 / TEST_LiteUser	15/07/2021	Not Started	:
RAD- 374	Reporting & Deliverables Checklist	SAMPLE Checklist Performance Reporting	g Jess Testing	NDH-22 / TEST_LiteUser	15/04/2021	Not Started	:

#### Answer the questions

#### Answer questions button

Any of above options will take you straight to the checklist that is required to be completed. An example is below. Click on *Answer Questions* button to start:





Note: the questions in this example are all sample questions

Home / Checklist Results / RAD-374-1 15/04/2021
NAU-574-1   SAMPLE CHECKIST PEROFINANCE Reporting
Details Questions
Home
Description Example of a Checklist in Folio.
Complete this Checklist quarterly or monthly as required.
The final repeat is on DD MM YYYY.
Which reporting period is this report for? *
Please select which period your report is for. Additional information will be requested depending on the period.
April - June
Is this the Final Report at the end of the contract? *
Name of Activity *
Please provide the name of the CDCC Activity as per your contract for each activity
ABC program
Are there any emerging issues or risks?
Please detail with any planned risk mitigation strategies
- COVID restriction and potential lockdown: Implementing telehealth
- IT system vulnerable: Hiring consulting firm for solution
- nightstan rotation, started red uting new stan
Average number of attendees per session
Please calculate the average number of attendees that attended your service.
If you would like to provide any qualitative information about this numerical measure, please enter it in Other Comments below
¢ 1999
Save & Next Cancel Save for Later

Home / Checklist Results / RAD-374-1 15/04/2021	
Checklist Result was successfully updated.	
RAD-374-1   SAMPLE Checkl	ist Performance Reporting
Details Questions	
Section	$\odot$
t group of questions Neekly average percentage of calls are abandone	ed after service level *
Maximum: 6%	
1 96	
Number of MBS services for item numbers 58	5
2000	
Number of clients who completed the program	n
Across both individual and group	
50d 🗢	
Save & Next Cancel Save for Later	

AD-374-1   SAMPLE	Checklist Performance R	Reporting
Details Questions		
nother Section	$\odot$	< >
nother group of questions		
rogress as against Budget *		
iease upload details of actual budget as ag	ainst planned, noting reasons for any difference	
Sample_file_to		
eporting *	bligations under Your contract with Murray PHN inc	luding monthly conversations quarterly
erformance reporting, financial acquittal a	ind final reports.	nang menuny conversacions, quartery
Had 3 monthly meetings with the Contra	act Manager during the quarter.	
Prepared Progress as against Budget an	d attached above.	
Answered all performance indicators in	previous Section.	
lient Case Study *	mit a case study. Once it has been completed color	+ Var
DE version of the Case Study form) to sub	imit a case stuay. Once it has been completed selection in the nerson completing the <b>Case Study</b>	t res.
addition, you will also be able to downloc	ad a copy for your own record.	
Yes (Please submit electronically via F	orm. The Word template will no longer be review	ved) ×
Evidence (1) Comments (0)		
<i>G</i>		
Exported_Case :		

-

Home		
Thank you	for completing this checklist.	
To Do List View Answers Export to PD	OF Export Consolidated Report	
		Back to top 🔨

This is the screen that appears after you successfully submit the Checklist.

# Question types you may see

Depending on the type of contract the report relates to, there will be a number of different questions to complete – the fields may be text-based fields, date fields, numeric fields, single select fields or may require you to attach a document or complete a case study.

Some questions are mandatory, and the checklist will be unable to be submitted until a response has been entered. Mandatory questions are indicated by a blue asterisk at the end of the question.

Other questions may only require a response at specific times, and these will be displayed when the relevant reporting period is selected from the drop-down list. For example, case studies and financial acquittals may only be required for some reports and therefore will only be visible for those reporting periods (Note: refer to detailed instructions for Uploading Attachments and Completing a Case Study later in this guide); and a final report (if applicable) is only required in the last repeat of the Checklist (example below).

Is this the Final Report at the end of the contract? *	
Yes	×
Final report *	
Please attach the final report using the template provided by Murray PHN	
Name of Activity *	
Please provide the name of the CDCC Activity as per your contract for each activity	
ABC program	
Are there any emerging issues or risks?	
Please detail with any planned risk mitigation strategies	

In this example, only when the question "Is this the Final Report at the end of the contract?" is answered with "Yes", the question "Final Report" appears. If "No" is selected, "Final Report" question disappears:

Is this the Final Report at the end of the contract? *	
No	×
Name of Activity *	
Please provide the name of the CDCC Activity as per your contract for each activity	
ABC program	
Are there any emerging issues or risks?	
Please detail with any planned risk mitigation strategies	
- COVID restriction and potential lockdown: Implementing telehealth	
- IT system vulnerable: Hiring consulting firm for solution	

# Sections - grouping of the questions

The questions may be grouped into *sections*. You can move through the checklist sections using the *Save & Next* button:

RAD-37	4-1   SAMPLE	Checklist Perfor	mance Reporting
Details	Questions Review		
Section			$\odot$
A group of que	stions		Title of the section you
Weekly avera Maximum: 6%	age percentage of calls a	e abandoned after service l	evel *
Number	of MBS services for item r 2000	umbers 585	
Save & Next	Cancel Save for Later		

RAD-374-1   SAMPLE Checklist Perfor	mance Reporting
Details Questions Review	
Another Section	$\odot$
Another group of questions	
Progress as against Budget *	
Please upload details of actual budget as against planned, noting reasons for	any difference
X Sample_file_to	
Submit Cancel Save for Later	

To review questions (which have been saved) in previous/other sections use drop-down menu or use direction arrows:

n	Questions	Review	$\odot$			[
			 	l	 <	]
	Home		 			
	Home				٩	
	Home Home				 ٩	
	Home Home Section				 ٩	

### **Completing a Case Study**

If a Case Study is required, the following question may be displayed.

Nould you lik	o provide a Client Case Study or System Improvement Case Study? *	
Only one is requ	d	
Client Case St	У	

If applicable, choose whether you will be submitting a client or a system case study. Note that some checklists will not offer a choice of case study type as this is not relevant for some contracts.

### A Case Study

The below Case Study is only an example. The type of Case Studies in your Checklists can vary.

• <b>Here (Client Case Study form)</b> •	submit a case study. On	ce it has been completed	1 1 1.12
Eversion of the Case Study will he			a select yes.
version of the case stary minute	mailed to the person coi	npleting the <b>Case Study</b>	
ldition, you will also be able to dow	load a copy for your ow	n record.	

- Click on the blue hyperlink "Click Here (Case Study Form)". This will open the Case Study form. NOTE: The Case Study form is separate to your checklist.
- Answer the Case Study questions



 It will then ask for the client case study information. Note: the case study must be completed in one sitting as there is no Save for Later option available. For ease, it could be completed outside of Folio and copied into the form.



 Once completed, select the *Submit* button. Please note, once submitted the user will no longer be able to review or make any changes to the Case Study.

what are	ine recommendations for the future?
B I	Ū rc »
lient repor	ed significant improvement and will be participating the next program.
Client repor	ed significant improvement and will be participating the next program.
Client repor	ed significant improvement and will be participating the next program.

• Once the Case Study has been submitted you will see the following:



• Select *Export to PDF* to immediately download a copy of the case study.

CASESTUDY-222 / NDH-22 - ABC program - Vic MH Ltd
Stage Case Study submission
Submitter Email
Form Management
Coordinator Jess Hu
Organisation name Vic MH Ltd
Agreement Number NDH-22
Program name ABC program
Your name Jess Testing
Your Position Administration Officer
Your phone number 0404 000 000
Murray PHN Client Case Study
Client Background History of depression
Supports The client's family have been supportive during the program.
The client visited a physiotherapist monthly.
The client also enrolled EFG program.
Outcomes Good outcome. Positive long-term impact on the client's wellbeing.
Social and Emotional wellbeing Deeper connection with the local community and family.
Client's Story Client's journey.
Successes and Challenges The COVID restriction limited the client's social life.
Conclusion Client reported significant improvement and will be participating the next program.

• An email will be sent to the email address provided within the form with a PDF attachment of the submitted case study.

- The PDF copy of the Case Study must be attached to the checklist before submitting. (Refer to the next part of this guide, Uploading Attachments for instruction on how to do this). This will also ensure the User can always view their submitted case studies.
- Select "Yes" from the dropdown menu to indicate that the case study has been completed and attach the PDF case study.

Here (Client Ca	se Study form) to submit a case study. Once it has been completed select Yes.
rsion of the C	ase Study will be emailed to the person completing the <b>Case Study</b> .
ion, you will a	so be able to download a copy for your own record.
vidence (1)	Comments (0)
ividence (1)	Comments (0)

### Another person completing the Case Study

The person completing the case study does not need to have access to Folio. For example, this may be the case if an allied health professional, or mental health clinician is required to complete a case study but does not need access to prepare the reports. The User can send the Case Study link to the Person required to complete the case.

- 1. Click on the blue hyperlink and a Case Study form will appear in a new browser tab
- Copy the URL address at the top of the page and email it to the person who is required to complete the case study:

	Folios 🗸 🛛 Act	tions 🗸	Checklists ⊻	Resources 💙	Dashboards	Reports	
	Pollos Paci		CHECKINGS .	Resources	Destributer us	Reports	
Home /	Folios / List / No	ew					
Now	Client Ca	so Sti	udv				
New	chent ca	se su	luy				
Instru	ctions						
Use this	form to complete	your client	case study for Mi	urray PHN			
Form N	lanagomon	*					
Form M	lanagemen	t					
Form N	lanagemen	t					
Form M	Aanagemen	t					
Form M	flanagemen esponsible *	t					
Form M	flanagemen esponsible *	t					
Form M Person R Coordina	flanagement esponsible * tor	t					
Form M Person R Coordina	Managemen esponsible * tor	t					
Form M Person R	Managemen esponsible * tor	t					
Form M Person R	flanagemen esponsible * tor	t					
Form M Person R Coordina Organisa	flanagemen esponsible * tor tion name *	t					
Person R Coordina Organisa Please ent	danagemen esponsible * tor tion name *	t on name					
Person R Coordina Organisa	danagemen esponsible * tor tion name *	<b>t</b>					
Person R Coordina Organisa Please ent	flanagemen esponsible * tor tion name *	<b>t</b>					

- 3. The person completing the case study then clicks on the link provided and follows the steps provided above.
- 4. When the Case Study is emailed to them, they can then forward the email onto the User to upload the PDF before submitting.

#### Insert a table in a text field

We would state any requirements or provide suggestions in the instructions of the question and provide a sample/ template table for you to use. Some questions require data to be submitted in table format. Here is an example:

Please list the top 3 risks, issues or/a Please provide the risks' rating, descriptions	nd challenges * and following actions using th	e format below:	ſ	We would state the
Risk/issue/challenge description 1. 2. 3.	Risk rating/severity	Following action(s)		requirement or suggestion in the instruction of the question and provide a sample table for you to
You can use the table drawing tool built in t the text field.	he text field or simply copy the	table above and paste it into		use.

You can simply copy the table and paste it into the text field, then enter your answer in it:

suse provide the risks roung, descrip	provids and jointwing a				
Risk/issue/challenge description	Risk rating	g/severity	Following a	ction(s)	
					Cut
2					Copy Paste Select all Print Print preview
u can use the table drawing tool bu e text field.	ilt in the text field or si	imply copy the to	able above and <sub>i</sub>	pasi 🦻	E-mail with Windows Live Map with Bing Search with Bing Translate with Bing All Accelerators
					Send to OneNote
				_	nt of the
	Undo Cut Copy Paste Delete Send to OneNote Select all Inspect element				Back to top
B I U Cancel Save for La	Undo Cut Copy Paste Delete Send to OneNote Select all Inspect element	· Ξ Ξ	≡ • T!•		Back to top 🗸
Image: Rest of the second s	Undo Cut Copy Paste Delete Send to OneNote Select all Inspect element	✓ III III     Risk rating/se	≡ • TI• verity	Followi	Back to top 🖌 GD 🖃 🖷 — ng action(s)
Image: Cancel Save for La         ave & Next       Cancel Save for La         B       I       Image: Cancel Save for La         B       I       Image: Cancel Save for La         Risk/issue/challenge description       1. Staff rotation	Undo Cut Copy Paste Delete Send to OneNote Select all Inspect element	✓ III III     Risk rating/se     medium	≡ • T!• verity	Followin staff sat	Back to top -
	Undo Cut Copy Past= Send to OneNote Select all Inspect element	✓ III III     ✓ IIII III     ✓ IIII     ✓ IIII     ✓ IIII     ✓ IIII     ✓ IIII     ✓ III     ✓ III     ✓ III	≡ • Ti• verity	Followin staff sat using te	GO I ng action(s) isfaction survey lehealth

Alternatively, you can create a table in the text field using the tool in the tool bar.

Click into the text field, the tool bar appears at the top of it. Click the arrow to see more options:

B I U r »	

Click on the table tool:



Move the mouse cursor right to add columns and down to add rows. Then left click to add the table.

B I U 🗠 🕊	8 13 ⋅ A ⋅	i≡ 1 <u></u> Ξ <b>- -</b>	Tt• ⊞• G⊃ ≧	
× ?				
Q1			4 x 4	6

If you click on any area of the table, the options of adding and reducing columns and rows for you to edit the table. You can also delete the table by clicking on the bin symbol:

B I ∐ ∽ ≪ ≯ ∞ ?	• 🖪 13• 🔺 •	≔ ≔ ≡ ▼ T!▼	⊞▼ GƏ ⊾ 📲 —
	1		
		۰ <del>۵</del>	

When the table is ready, you can type the answer in it:

Risk/issue/challenge de	escription			
1.				
2.				
3.				

# **Upload attachments**

Certain reports request attachments. For example, a Budget/Acquittal. The User is asked to follow these steps:

1. Click on the down arrow and upload the required document:





3. Select the document you wish to attach or drag and drop the document and click start upload. "Drag and drop" function is available for uploading a document, too. The instruction shows after "Upload Attachments" is selected:

🤗 Choose File to Uplo	pad		×	Upload ×
← → • ↑ 🔒	≪ Desktop → Excel testing →	ට 🔎 Search Exce	l testing	
Organize 🔻 Nev	v folder	:= :=	• •	Filename Size Status
Desktop	🖈 ^ Name	^ Da	te modified	
👆 Downloads	Act.crtx	15,	/12/2020 10:28 AM	
🔮 Documents	🖈 🛛 👔 Fin.crtx	15,	/12/2020 10:23 AM	v III
Pictures	🖈 🚺 Sample file.xlsx	21/	/02/2020 7:32 PM	
Videos	* v <		2	Drag files to this area
	File name: Sample file.xlsx	→ All Files (*.*)	~	
		Open	Cancel	0 Б 0%
o of questions				
quittal Report *				Add Files
the financial acquittal				The maximum allowed file size is 100MB

Note: the document cannot be larger than 100MB

Upload		>
Filename	Size	Status
Sample file.xlsx	62 kb	0% 🔟
	62 kb	0%
Add Files		Start Upload
The maximum allowed file size is 100MB		

#### Saving and submitting your work

 The checklist does not need to be completed in a single sitting. If the User would like to come back to complete the checklist at another time, click *Save for Later* at the bottom of the page. This will change the status on your To Do List to 'In Progress'. Use this option also, if more than one user needs to complete the checklist, or if the checklist requires your organisations internal approval before it is submitted to Murray PHN.



• When the User is satisfied with the information they have provided, choose the Submit button



• The following notice will appear once the checklist has been successfully submitted. Click **Confirm** to proceed.

You will no longer be able to edit this checklist after it is submitted.	×
Confirm	Cancel

 At this point, Users can choose to view their answers, export to the report to a PDF, export a consolidated report (which will provide details of all quantitative data entered YTD) or return to the 'To do List'

Home			
	Tha	ink you for cor	npleting this checklist.
To Do List	View Answers	Export to PDF	Export Consolidated Report

2. If a checklist has not been completed by the due date, a reminder notification will be sent from Folio to the Users assigned to the checklist on a weekly basis until the checklist has been completed.

# **Review and approval of Reports**

The submitted report will be reviewed by Murray PHN for completeness.

#### When further information is required

If further information is required by the Reviewer or the Approver, the checklist will be returned via Folio. You will receive an email notification if this occurs. This will change the status of the checklist to 'In Progress' (the stage from Review to Checklist again):

phn MURRAY		
This checklist has be Comment: Moved Back By: Date Moved Back:	en moved back to Checklist because: Please provide further information. Jess Hu (for Jess Testing) 30/03/2021 01:28 AM	
Checklist Title: Person Responsible: Due Date Linked Folio:	SAMPLE Checklist Performance Reporting Jess Testing (Any can complete) 15/04/2021 NDH-22 - TEST LiteUser	
<u>Click here to view</u>		
Email sent by Folio for Mu	irray PHN   <u>www.usefolio.com</u>	FOLIO

Once the information has been updated the user can follow the instructions for re-submitting a report above.

#### **Review and Approve Statuses**

When Murray PHN is satisfied that all requirements of the Checklist have been met the report will be reviewed and approved. The user can check if the Checklist has been reviewed or/and approved in the submitted repeat.

Note: the user/Checklist submitter does **NOT** receive a notification by email when a Checklist is reviewed or approved by Murray PHN. The statuses of Review and Approve are in the submitted repeat.

Find the repeat you submitted (see the next chapter "Accessing Submitted Checklists" on how to find the submitted Checklists and their results) and view result:

Кеу	Checklist Category	Title	Person Responsible	Linked Folios	Due Date	Checklist Status 🗸	
RAD- 374	Reporting & Deliverables Checklists	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/07/2021	Completed	:
RAD- 374	Reporting & Deliverables Checklists	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/10/20	View Result	
RAD-	Reporting & Deliverables	SAMPLE Checklist Performance Reporting	less Testing	NDH-22 /	15/01/2022	Not Counted	:

The Review Status and Approve Status are near the to-right corner. Under the statuses, in Responsibilities, you can find out which Reviewers have reviewed and approved the Checklist on which dates:

Home / Checklist Results / RAD-374-1 15/07/2021	Next > View List		
RAD-374-1   SAMPLE Checklist Performance Reporting	Checklist Status		
Details     Questions     Actions     Attachments       Export \u2276     Export Consolidated Report	1. Review Status Completed 2. Approve Status Completed		
Description Example of a Checklist in Folio.	<u>Responsibilities</u>		
Complete this Checklist quarterly or monthly as required. The final repeat is on DD MM YYYY.	Checklist - Person Responsible Jess Testing (MURRAY 12/05/2021 by Jess		
Checklist Category Reporting & Deliverables Checklists Deliverable target type	1. Review - Reviewer Jess Hu 12/05/2021		
By Target	2. Approve - Reviewer Jess Hu 12/05/2021		
Linked Folios (1)	Business Unit External Portal Due Date		
History (12)	Repeats Quarterly on day 15 until 15/01/2022		
Status Completed By	<ol> <li>Review Due Date</li> <li>days after Checklist Completion Date</li> <li>14/05/2021</li> </ol>		
2 12/05/2021 03:59 PM Jess Hu sets Review Stage 2 to Completed	2. Approve Due Date 2 days after Review Completion Date 14/05/2021		

When the Checklist has not been reviewed or approved, the Review or Approve status is either "Not Started" or "In Progress":



# **Accessing Submitted Checklists**

To view all checklists, click on the *Checklists* tab. The below example shows the SAMPLE Checklist Performance Reporting quarterly report with the four due dates of each report (one completed and three not started).

	Actions	Checklists	Documents				۹	J
Hom	e / Checklist i	Results						
Cheo	cklist Re	sults						
٩								
*	:							4 results
Key	Checklist Cate	tory	Title	Person Responsible	Linked Folios	Due Date	Checklist Status	-
RAD- 374	Reporting & Checklists	Deliverables	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/04/2021	Completed	÷
RAD- 374	Reporting & Checklists	Deliverables	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/07/2021	Not Started	
RAD- 374	Reporting & Checklists	Deliverables	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/10/2021	Not Started	:
RAD- 374	Reporting & Checklists	Deliverables	SAMPLE Checklist Performance Reporting	Jess Testing	NDH-22 / TEST_LiteUser	15/01/2022	Not Started	:

 To see previous reports submitted, click on the 'three vertical dots' below and click View Result.



- The submitted result will appear as screenshot below and include:
  - a. Details shows the User the description and the movement of the Checklist status.

The result can be exported in a spreadsheet or a PDF file.

b. Questions – shows the User all of the answers to the checklist that was submitted.

**Questions (Case Study)** – scroll through the questions and if a case study was required, a hyperlink will be supplied for the User to download.

- c. Actions Not applicable. Murray PHN is not currently using Actions.
- *d. Attachments* shows any attachments that were made by the User. For instance, Progress as against Budget and Client Case Study.
- e. Checklist Status, Review Status and Approve Status
- f. Responsibilities Who and when the Checklist repeat was submitted (by the Lite User), reviewed (by the Contract Manager or Quality Improvement Consultant) and approved (by the Activity Lead).

Home / Checklist Results / RAD-374-1 15/07/2021	Next > View List
RAD-374-1   SAMPLE Checklist Performance Reporting	Checklist Status Completed 1. Review Status Completed 2. Approve Status
Export V Export Consolidated Report Description Consolidated Falls	Completed f
Example of a Checklist in Folio. Complete this Checklist quarterly or monthly as required. The final repeat is on DD MM YYYY.	Checklist - Person Responsible Jess Testing (MURRAY PHN LIMITED) updated 12/05/2021 by Jess
Checklist Category Reporting & Deliverables Checklists Deliverable target type	1. Review - Reviewer Jess Hu 12/05/2021
Target No	2. Approve - Reviewer Jess Hu 12/05/2021 Business Unit
Linked Folios (1)	Due Date 15/07/2021 (Due in 34 days)
History (12)	Repeats Quarterly on day 15 until 15/01/2022
Status Completed By	1. Review Due Date 2 days after Checklist Completion Date 14/05/2021
2 12/05/2021 03:59 PM Jess Hu sets Review Stage 2 to Completed	2. Approve Due Date 2 days after Review Completion Date 14/05/2021

# Folio support

If you have further queries, please contact your Murray PHN representative.

You can also visit the Murray PHN website, Contract Reporting subpage (<u>https://www.murrayphn.org.au/portfolio-view/contract-reporting/</u>) for an introduction video and downloadable guide.

This guide is available in *Hub* on the top of the homepage of Folio:

	Actions	Checklists	Hub	۹	D
To Do	List			¢	: