

INTRODUCTION TO CULTURAL COMPETENCE COURSE

Multicultural education by the Centre for Culture, Ethnicity and Health (CEH).

This is an online, self-paced course that equips participants with the necessary skills and knowledge to effectively engage with people from diverse cultural and linguistic backgrounds. Through simulated activities, participants will learn to minimise misunderstandings that arise due to cultural or language barriers and apply these skills in real-world scenarios. This course also provides a framework for understanding Australia's cultural diversity and offers strategies to create inclusive environments for refugees and migrants.

Course Units:

Unit 1	Key Knowledge (estimated 60 mins) - Gain essential insights into cultural competence
Unit 2	Practical Skills (estimated 60 mins) - Build on the knowledge from Unit 1 with skills for engaging deeply with migrant and refugee clients
Unit 3	Working with Interpreters (estimated 30 mins) - Learning foundational skills for effective communication using interpreters and translated materials

Audience

This course is open to participants working in the Murray PHN region including staff from Health System Navigator and Care Finder Services, pharmacists, allied health, mental health workers, GPs, primary healthcare nurses, nurse practitioners, practice managers/administration staff or other primary healthcare professionals.

Endorsement and CPD Hours

This course is endorsed by the Australian Primary Health Care Nurses Association (APNA) according to approved quality standards. Completing these units qualifies eligible participants for 2.5 CPD hours.

Places are limited - register early

Cost: Provided at no cost by Murray PHN.

Enquiries: multicultural@murrayphn.org.au

Registration: Click [here](#) to register or scan the QR code.

(Note: registration will close once all places are taken)

Following registration, participants will be emailed a link to access the Centre for Culture, Ethnicity and Health learning platform to 'sign up' to the course. Please allow up to 72 hours to receive the link. The course must be completed within 12 months from your starting date.

