

WHAT YOU NEED TO KNOW Provider Connect Australia™



What is Provider Connect Australia™ (PCA™)

Provider Connect Australia™ is an Australian Digital Health Agency initiative, that helps healthcare providers to update their business information in a single place, at no cost.

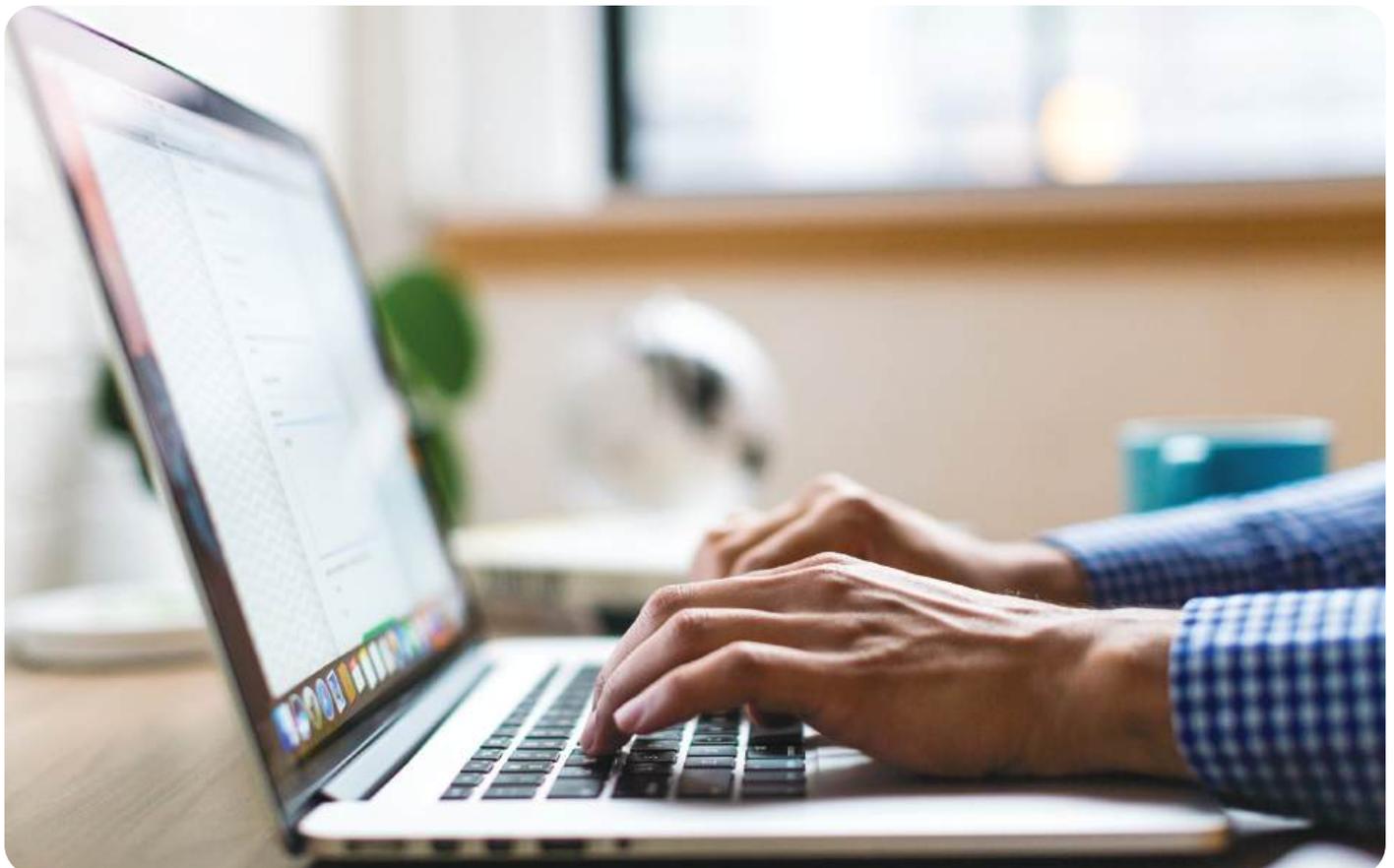
Murray PHN supports the use of PCA™, which helps to ensure accurate, consistent, and up-to-date information, while also reducing duplication and administrative work for busy providers.

How PCA™ works

PCA™ creates unique identifiers for healthcare services, service delivery locations and practitioners' service delivery roles, allowing these to be reliably identified and linked securely across the healthcare system.

These unique identifiers complement existing national identifiers for healthcare provider organisations and individuals.

You can register as a healthcare provider (a PRODA account is required) so your business partners and patients receive and have access to up-to-date business information, or as a business partner if your organisation relies on up-to-date information from health providers and would like to receive automatic updates.



BENEFITS OF REGISTERING	<ul style="list-style-type: none"> You only need to update your business details in a single place and PCA automatically sends these updates to all business partners, eliminating the need to manually update multiple systems. Updates from PCA™ flow directly into the National Health Service Directory (NHSD) and PHNs. Faster more reliable onboarding of business partners who use PCA™ to quickly pre-fill provider registration forms using validated data. Better digital health interoperability – accurate synchronised provider data improves the functioning of interoperable systems such as secure messaging, eReferral, booking services and health directories. Reduced administrative burden allowing less time for paperwork and more time for patient care. Free support through Murray PHN’s digital health team.
NOMINATE A BUSINESS PARTNER	<p>PCA™ allows providers to select the business partners they want their updates to be sent to, such as:</p> <ul style="list-style-type: none"> PHNs Hospitals Pathology and radiology services Secure messaging vendors Software vendors Diagnostic services Professional associations <p>This selection is controlled by the provider — PCA™ only sends updates to the organisations the provider has nominated.</p>
REGISTER YOUR PRACTICE	<p>Your practice can register for PCA™ by following these steps:</p> <ol style="list-style-type: none"> Log into PRODA and access PCA tile Start PCA registration in the PCA portal Register the organisation Link the organisation to business partners Maintain and publish organisation details
RESOURCES AND SUPPORT	<ul style="list-style-type: none"> Australian Digital Health Agency’s Digital Adoption Support team: 02 6223 0741 option 3.

For further information and support, visit the [Murray PHN Digital Health webpage](#) or contact the [Digital Health team](#).